

CORONAVIRUS (COVID-19)
MULTICULTURAL CAMPAIGN

STAKEHOLDER PACK

QR CODE CHECK-IN BUSINESS CAMPAIGN

(JUNE 2021)

KEY MESSAGES AND CAMPAIGN ASSETS

25.06.2021



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INTRODUCTION

Business owners have a very important role to play keeping their communities safe from coronavirus.

Maintaining good records and supporting checking in is a key step business owners can take to keep our state safe.

All businesses required to use electronic record keeping must now use the Victorian Government QR Code Service. We need your help to make sure businesses know what they need to do to connect to Victoria's contact tracing system.

In this pack, you'll find a poster, video and social media post which shows businesses exactly what they need to do to get their own QR code.

Because checking in keeps us safe.

MESSAGING

Checking in keeps our business safe:

- Maintaining good records and supporting checking in at your business helps to stop the spread of coronavirus and keep our state safe.
- All businesses required to use electronic record keeping must now use the Victorian Government QR Code Service.
- Staff should confirm visitors have checked in prior to serving them.
- Business owners to make sure everyone checks in, every time.

WHAT YOU CAN DO TO HELP

You can help by:

- Sharing the materials available in this stakeholder kit with your community by email, social media or through messaging apps you use like WhatsApp, WeChat, Messenger and others.
- Directing people to the Victorian Government's coronavirus (COVID-19) website for current information and updates: www.coronavirus.vic.gov.au/translations
- Advising anyone who is concerned to call the coronavirus (COVID-19) hotline on 1800 675 398 (24 hours). For translator support, call TIS National on 131 450.

AUDIO MESSAGE

To download the assets in this kit, please visit:

<https://cloud.think-hq.com.au/s/sZsxKtgwS9X8SWt>

Script

If you're in charge of a business or venue, you're also in charge of checking in.

All businesses must now use the Victorian Government QR code Service — unless an exemption applies.

Checking in helps us act fast to stop the spread of coronavirus, and protect our businesses, our communities, and each other.

You can help by placing your Victorian Government QR code at the entrance of your business or venue, and making sure everyone checks in, every time.

Learn more at [CORONAVIRUS dot vic dot gov dot au forward slash <language>](https://www.vic.gov.au/coronavirus)

Authorised by the Victorian Government, Melbourne.

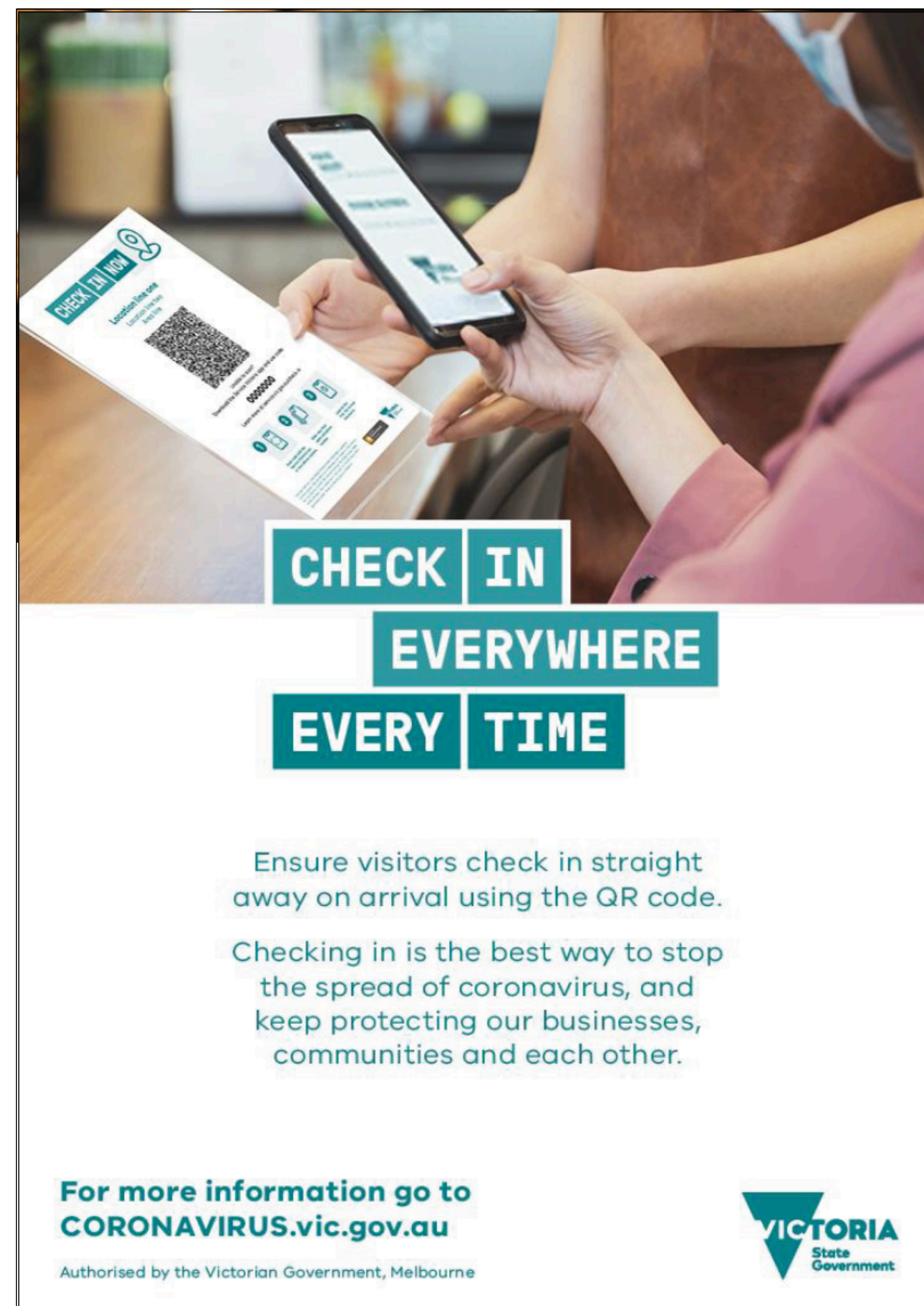
Translated to the following languages:

1. Arabic
2. Chinese Simplified / Mandarin
3. Chinese Traditional / Cantonese
4. Filipino/Tagalog
5. Greek
6. Hindi
7. Italian
8. Korean
9. Punjabi
10. Spanish
11. Turkish
12. Vietnamese

POSTER

To download the assets in this kit, please visit:

<https://cloud.think-hq.com.au/s/cMPyGJbcsGZTrCN>



TEXT

Headline:

CHECK IN EVERYWHERE
EVERY TIME

Body:

Ensure visitors check in straight away on arrival using the QR code.

Checking in is the best way to stop the spread of coronavirus, and keep protecting our businesses, communities and each other.

For more information go to
coronavirus.vic.gov.au/<language>

*Authorised by the Victorian Government,
Melbourne*

Translated to the following languages:

1. English + Arabic
2. English + Chinese Simplified / Mandarin
3. English + Chinese Traditional / Cantonese
4. English + Filipino/Tagalog
5. English + Greek
6. English + Hindi
7. English + Italian
8. English + Korean
9. English + Punjabi
10. English + Spanish
11. English + Turkish
12. English + Vietnamese

SOCIAL ANIMATION | 60"

To download the assets in this kit, please visit:

<https://cloud.think-hq.com.au/s/aWeSiYRDaXSfjbj>



FACEBOOK AND INSTAGRAM 1920 x 1080px

Headline:

CHECKING IN KEEPS OUR BUSINESS SAFE

Post Text:

Maintaining good records and supporting checking in at your business helps to stop the spread of coronavirus.

All businesses are now required to use the Victorian Government QR Code Service (unless an exemption applies) for record keeping.

Staff should confirm visitors have checked in prior to serving them.

It all helps to keep our customers, staff, and community safe.

Visit CORONAVIRUS.vic.gov.au/<language> for more information.

Authorised by the Victorian Government, Melbourne

Translated to the following languages:

- | | | | | |
|-------------------------|---------------|---------------------|-------------|----------------|
| 1. Arabic | 3. Chinese | 5. Filipino Tagalog | 8. Italian | 11. Spanish |
| 2. Chinese (Simplified) | (Traditional) | 6. Greek | 9. Korean | 12. Turkish |
| 4. English | | 7. Hindi | 10. Punjabi | 13. Vietnamese |



SOCIAL ANIMATION | SCRIPT 60"

To download the assets in this kit, please visit:

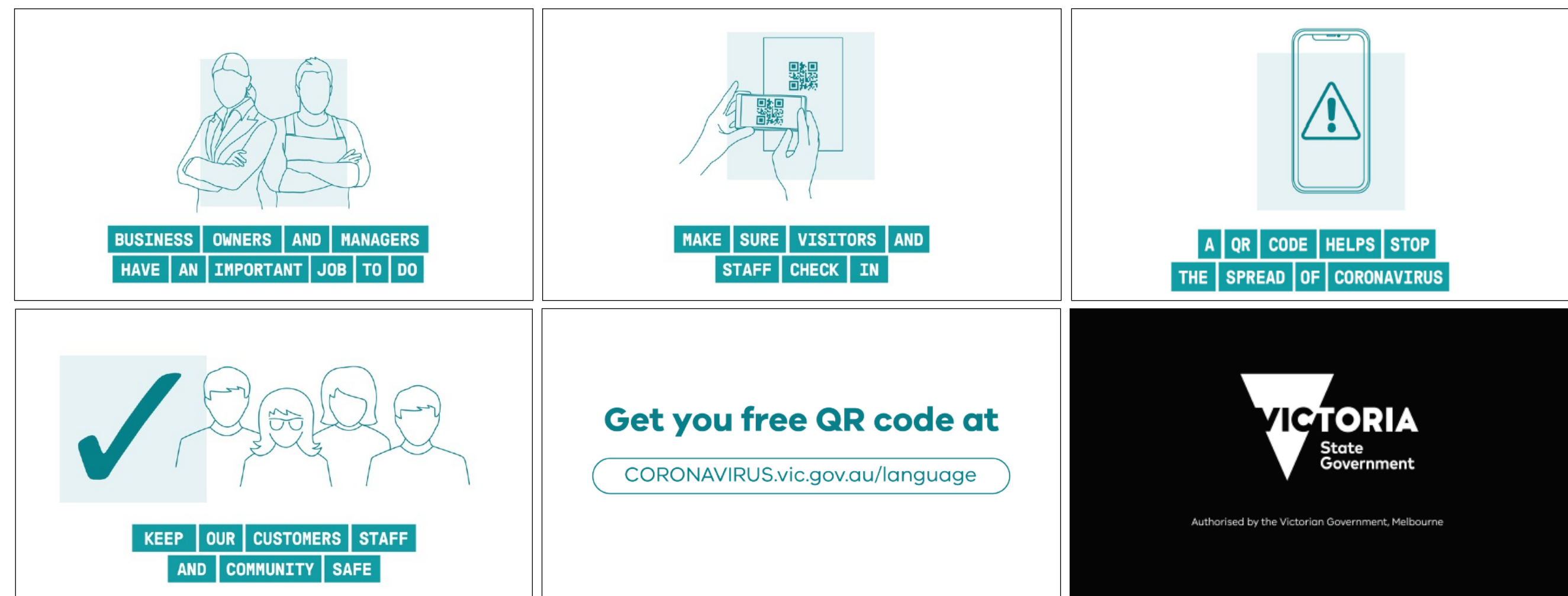
<https://cloud.think-hq.com.au/s/aWeSiYRDaXSfjbj>

- 1.** Business owners and managers have an important job to do.
- 2.** And that's making sure visitors and staff check in.
- 3.** Checking in with a QR code is the best way to help stop the spread of coronavirus, and protect our businesses and each other.
- 4.** Getting your free Victorian Government QR code is easy:
- 5.** Go to [CORONAVIRUS.vic.gov.au/<language>](https://coronavirus.vic.gov.au/<language>)
- 6.** and register your business.
- 7.** Your unique QR code will be emailed to you.
- 8.** Next, print your QR code poster and place it at the entrance, and easy to see places around your venue.
- 9.** Confirm visitors have checked in prior to serving them.
- 10.** It all helps keep our customers, staff, and community safe.
- 11.** For help with getting your free QR code, go to [CORONAVIRUS.vic.gov.au/<language>](https://coronavirus.vic.gov.au/<language>)
- 12.** *Authorised by the Victorian Government, Melbourne*

SOCIAL ANIMATION | 30"

To download the assets in this kit, please visit:

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FACEBOOK AND INSTAGRAM 1920 x 1080px

Headline:

CHECKING IN KEEPS OUR BUSINESS SAFE

Post Text:

Maintaining good records and supporting checking in at your business helps to stop the spread of coronavirus.

All businesses are now required to use the Victorian Government QR Code Service (unless an exemption applies) for record keeping.

Staff should confirm visitors have checked in prior to serving them.

It all helps to keep our customers, staff, and community safe.

Visit CORONAVIRUS.vic.gov.au/<language> for more information.

Authorised by the Victorian Government, Melbourne

Translated to the following languages:

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| 1. Arabic | 3. Chinese | 5. Filipino Tagalog | 8. Italian | 11. Spanish |
| 2. Chinese (Simplified) | (Traditional) | 6. Greek | 9. Korean | 12. Turkish |
| | 4. English | 7. Hindi | 10. Punjabi | 13. Vietnamese |



SOCIAL ANIMATION | SCRIPT 30"

To download the assets in this kit, please visit:

<https://cloud.think-hq.com.au/s/aWeSiYRDaXSfjbj>

- 1.**
Business owners and managers have an important job to do.
- 2.**
And that's making sure visitors and staff check in.
- 3.**
Checking in with a QR code is the best way to help stop the spread of coronavirus, and protect our businesses and each other.
- 4.**
It all helps keep our customers, staff, and community safe.
- 5.**
For help with getting your free QR code, go to CORONAVIRUS.vic.gov.au/
<language>
- 6.**
Authorised by the Victorian Government, Melbourne

SOCIAL TILE

To download the assets in this kit, please visit:

<https://cloud.think-hq.com.au/s/yax7iNtWN2iRD3y>



FACEBOOK AND INSTAGRAM SINGLE IMAGE POST 1080 x 1080px

Headline:

CHECKING IN KEEPS OUR BUSINESS SAFE

Post Text:

Maintaining good records and supporting checking in at your business helps to stop the spread of coronavirus.

All businesses are now required to use the Victorian Government QR Code Service (unless an exemption applies) for record keeping.

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6. Hindi
7. Italian
8. Korean
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11. Turkish
12. Vietnamese

OTHER TRANSLATED INFORMATION IN YOUR LANGUAGE

Translated coronavirus information from the Victorian Government is available online in the following languages:

Bookmark these links. They will be constantly updated with new materials throughout the campaign.

Acholi

www.coronavirus.vic.gov.au/acholi

Albanian

www.coronavirus.vic.gov.au/albanian

Amharic

www.coronavirus.vic.gov.au/amharic

Arabic

www.coronavirus.vic.gov.au/arabic

Assyrian

www.coronavirus.vic.gov.au/assyrian

Bengali

www.coronavirus.vic.gov.au/bengali

Bosnian

www.coronavirus.vic.gov.au/bosnian

Burmese

www.coronavirus.vic.gov.au/burmese

Chaldean

www.coronavirus.vic.gov.au/chaldean

Chin

www.coronavirus.vic.gov.au/chin

Chinese Simplified

www.coronavirus.vic.gov.au/simplified-chinese

Chinese Traditional

www.coronavirus.vic.gov.au/traditional-chinese

Cook Islands Maori (Rarotongan)

www.coronavirus.vic.gov.au/cookislandsmaori

Croatian

www.coronavirus.vic.gov.au/croatian

Dari

www.coronavirus.vic.gov.au/dari

Dinka

www.coronavirus.vic.gov.au/dinka

English

www.coronavirus.vic.gov.au

Fijian

www.coronavirus.vic.gov.au/fijian

Filipino (Tagalog)

www.coronavirus.vic.gov.au/tagalog

French

www.coronavirus.vic.gov.au/french

Greek

www.coronavirus.vic.gov.au/greek

Gujarati

www.coronavirus.vic.gov.au/gujarati

Hakka

<https://www.coronavirus.vic.gov.au/hakka>

Hazaragi

www.coronavirus.vic.gov.au/hazaragi

Hindi

www.coronavirus.vic.gov.au/hindi

Indonesian

www.coronavirus.vic.gov.au/indonesian

Italian

www.coronavirus.vic.gov.au/italian

Japanese

www.coronavirus.vic.gov.au/japanese

Karen

www.coronavirus.vic.gov.au/karen

Khmer

www.coronavirus.vic.gov.au/khmer

Korean

www.coronavirus.vic.gov.au/korean

Macedonian

www.coronavirus.vic.gov.au/macedonian

Malay

www.coronavirus.vic.gov.au/malay

Malayalam

www.coronavirus.vic.gov.au/malayalam

Maltese

www.coronavirus.vic.gov.au/maltese

Nepali

www.coronavirus.vic.gov.au/nepali

Niuean - Vagahau Nieu

www.coronavirus.vic.gov.au/niuean

Nuer

www.coronavirus.vic.gov.au/nuer

Oromo

www.coronavirus.vic.gov.au/oromo

Pashto

www.coronavirus.vic.gov.au/pashto

Persian (Farsi)

www.coronavirus.vic.gov.au/farsi

Polish

www.coronavirus.vic.gov.au/polish

Portuguese

www.coronavirus.vic.gov.au/portuguese

Punjabi

www.coronavirus.vic.gov.au/punjabi

Rohingya

www.coronavirus.vic.gov.au/rohingya

Russian

www.coronavirus.vic.gov.au/russian

Samoan

www.coronavirus.vic.gov.au/samoan

Serbian

www.coronavirus.vic.gov.au/serbian

Sinhalese

www.coronavirus.vic.gov.au/sinhalese

Somali

www.coronavirus.vic.gov.au/somali

Spanish

www.coronavirus.vic.gov.au/spanish

Swahili

www.coronavirus.vic.gov.au/swahili

Tamil

www.coronavirus.vic.gov.au/tamil

Thai

www.coronavirus.vic.gov.au/thai

Tigrinya

www.coronavirus.vic.gov.au/tigrinya

Tongan

www.coronavirus.vic.gov.au/tongan

Turkish

www.coronavirus.vic.gov.au/turkish

Urdu

www.coronavirus.vic.gov.au/urdu

Vietnamese

www.coronavirus.vic.gov.au/vietnamese

Zomi

www.coronavirus.vic.gov.au/zomi

FOR FURTHER INFORMATION VISIT
WWW.CORONAVIRUS.VIC.GOV.AU/TRANSLATIONS